



DISCRIMINATION IS AGAINST THE LAW!

AllCare Clinical Associates, PA, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

AllCare Clinical Associates, PA does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

AllCare Clinical Associates, PA provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

AllCare Clinical Associates, PA provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact AllCare Clinical Associates, PA.

If you believe that AllCare Clinical Associates, PA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Corporate Compliance Officer
AllCare Clinical Associates, PA
76 Peachtree Road, Suite 300
Asheville, NC 28803
Phone: 828-274-3477
Fax: 828-274-7407
Email: tommy.reid@allcareclinical.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Corporate Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Español (Spanish):**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-692-6428

Deutsch (German):

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-742-4922

한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 1-800-692-6428

繁體中文 (Chinese):

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電。1-800-692-6428

Français (French):

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-692-6428

Tiếng Việt (Vietnamese):

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-692-6428

ايدية ربيع ال (Arabic):

إف ن امدخ ت سملا ءدعال لا و غ هى ت اوت زف ل ك اجملاب ن. ت اصل ل ق سب م (ق س م لم ءظوح: اذ انك ت ت دح ث رازك غة, ل ال 1-800-692-6428

(Hindi):

दः द आप द आप प । पर र। 1-800-692-6428

Tagalog (Tagalog – Filipino) :

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-692-6428

(Gujarati):

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日本語 (Japanese):

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-800-692-6428 まで、お電話にてご連絡ください。

Italiano (Italian):

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-692-6428

Português (Portuguese):

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-692-6428

Русский (Russian):

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-692-6428

DİKKAT(Turkish):

Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. irtibat numaralarını arayın. 1-800-692-6428